

Support for children and young people with Special Educational Needs and Disabilities (SEND)

www.norfolk.gov.uk/SEND



What is Norfolk's SEND local offer?

Norfolk's Local Offer brings together information that will be helpful to children and young people with special educational needs and/or disabilities (SEND) and their families.

It is intended to make it easier to find information about the support and services available in Norfolk.

The website address is www.norfolk.gov.uk/SEND.

Who is it for?

It is aimed at:

- children and young people with SEND from their birth until they are 25 years old
- their parents, carers and other family members
- individuals, groups, professionals and organisations working with these children, young people and their families.



How will it help me?

The website has lots of information about support and services in your local area and across Norfolk. This includes:

■ Things to do

Information about a broad range of activities, from disability sport, to evening clubs like cubs/scouts or brownies/guides, to specific events during the school holidays.

■ Education

Details of nurseries, playgroups, schools and colleges, the specialist equipment, facilities and programmes they offer, and support services, like specialist teachers and educational psychologists.

■ Health

Information about health services and a wide range of conditions.

■ Social care

Information about social care support, such as the Children with Disabilities Team.

■ Independent living

Advice on where to live, housing options, adaptations and welfare benefits.

How can I find what I'm looking for if I can't use the website?

There are people who can help you to find the information you need about support for children and young people with SEND and their families:

- You can call Norfolk County Council on 0344 800 8020 or email us at information@norfolk.gov.uk.
- You can call Norfolk SEND Partnership Information, Advice and Support Service (IASS) for free, impartial information, advice and support on 01603 704070.
- Schools, colleges, children's centres and libraries can all help you to search the Local Offer website.

How can I get involved?

We want to hear what you think about:

- The quality of support and services in Norfolk for children, young people and their families
- If there are any gaps in services
- How easy the information in the Local Offer is to find and understand.

You can share your thoughts, ideas and experiences with us via the Feedback button on our website, or by calling us on 0344 800 8020.

Family Voice Norfolk is part of the National Network of Parent Carer Forums. While it is unable to offer advice and support for individual families, it works with partners to make the most of the new reforms for Norfolk's children and young people with special and additional needs. To hear more about its work, or get involved, please contact membership@familyvoice.org.uk or 07950 302937 (answer phone only).